

Global Office Dr. Walters Insurance Cheat Sheet

Policy # **PWG-100007 / YFU Global / 2023**

US Administrator:

Global Excel Management

PO Box 10

Beebe Plain, Vermont 05823

Phone: 1-877-835-6243; 1-786-522-1345

E-Mail: drwalterclaims@globalexcel.com OR assistance@globalexcel.com

Website: <https://www.globalexcel.com/>

In case of emergency (accident, serious illness, hospital stay), call the 24 hour emergency number: **877-835-6243**

When calling, be prepared to share the following:

- Refer to the insurance policy “PROTRIP-WORLD-GRUPPE”
- Name and DOB of YFU student
- Name and phone number of attending physician / hospital
- Student’s diagnosis / suspected diagnosis
- Onset of the illness / date of the accident
- Contact data of the contact person on site

To schedule a doctor’s appointment / find covered medical providers:

- Global Excel states you have “free choice of medical practitioners”
- Please always contact Global Excel **before** the appointment / treatment so that payment can be arranged directly between the insurance company and the doctor / hospital

Claims Info:

Medical Claims should be submitted to Global Excel at the contact information *above*.

Liability Claims should be submitted to Dr. Walters at the contact information *below*.

- Submit bills (practitioner’s bills, prescriptions, etc.) either by snail mail or email.
- Invoices must contain the following information: Name, description of illness, itemized list of medical treatments, and overall treatment costs.
- Submit a copy of all supporting documents (medical reports, police reports, etc.).
- Send documentation, with claim form, to either Global Excel (medical claim) or Dr. Walter (liability claim).

Liability Claims:

DR-WALTER GmbH

Abteilung Leistung, Eisenerzstr. 34, 53819

Neunkirchen-Seelscheid, Germany

Phone: +49 0 2247 9194-31

Fax: +49 0 2247 9194-20

E-Mail: claims@dr-walter.com

Liability Insurance Info:

- Insured sum: 1,000,000 Euros for personal injury and property damage
- Deductible per case / claim: 100 Euros

Not Covered:

- Routine physicals (including sports physicals)
- Immunizations
- Pre-existing conditions (including chronic illnesses) “unless there is an acute and unexpected deterioration in the patient’s health”
- Pacemakers
- Prostheses
- Visual & hearing aids
- Acupuncture
- Fango & massages
- Hypnosis
- Chronic mental illness
- Addiction
- Accidents as a result of drunkenness or drug use
- Accidents as a result of mental illness or cognitive disorders
- Parachuting
- Piloting an aircraft
- Motocross
- Driving anything
- No liability coverage while: boxing, wrestling, hunting, martial arts competition, and / or horse racing